BOOKING CONDITIONS

OUR RESPONSIBILITIES

TYOUR TRIP ESERVATION
On receipt of your deposit, subject to availability and at our discretion, contid
will reserve your place on your selected trip. A contract is only made between
you and us upon your booking being confirmed and accepted by us and our
communication thereof to either you or your travel agent.
2. PRICE GUARANTEE

2. PRICE GUARANTEE Trip prices in this brochure are based on costs, charges, tariffs, rates, prices, taxes, levies and exchange rates as of 25th July, 2019. Should any of these costs change, a surcharge may be made on the price of your trip. If the total the price of your trip. If the total trip price increases by more than 7%, you will have the right to cancel within 7 days of notification of the surcharge without penalty. No surcharges in respect of cost or currency fluctuations will be made once payment has been received. The guarantee excludes fuel surcharges and does not apply to any taxes, charges or levies imposed by any government or their agencies. In exchange for these guarantees, no refund will be made if costs are reduced. Prices are per person and are in Caradian Dollars unless otherwise specified.

3. If WE CANCEL OR CHANGE YOUR TRIP

3.1 F we CANCEL OR CHANGE TOUR THIP 3.1 Contiki reserves the right to change or cancel your booking in accordance with operating requirements or circumstances beyond its control.

3.2 Should change or cancellation prove necessary we will give you reasonable notice thereof, in the circumstances, and where available, offer you a comparable alternative

3.3 If an alternative is not available or acceptable you will be entitled to either a 3.31 in aller harders is not available or acceptable you will be entured to entire a full refund of monies paid by you to us or transfer to another Contiki trip without payment of any transfer fee. 3.4 If the change or cancellation is due to force majeure (i.e. circumstances

3.44 in the change of cancendators of use to note independence, closure of airports like political unrest, war or threat of war, riots, civil strife, closure of airports or ports, industrial disputes, terrorist activity, natural and nuclear disasters, fire, epidemic or health risk, Acts of God, adverse weather conditions or other fire, epidemic of health risk, Acts of God, adverse weather conditions or other similar events beyond Contikis control, we will give a full refund of any monies paid to us less reasonable expenses incurred by us in respect of your booking. 3.5 Contikis is not responsible for any other travel arrangements affected due to our cancellations or rescheduling of any trip departure. 4. TRIP DETALS AND CONDITIONS

**. Intri DELPAILS AND CUMULITUMS

4.1 The information in our brochure is correct to the best of our knowledge at the time of going to print (September, 2019) but we cannot guarantee that any item or armently mentioned will be available especially where we have no direct control over it.

4.2 With respect to our trips, Contiki will do our best, at our discretion, to select accommodation, sightseeing trips and transportation to give you good

4.2 With respect to our trips, Contilis will do our best, at our discretion, to select accommodation, sightseeing trips and transportation to give you good value for money.
4.3 Contilis constantly strives to improve trip litineraries and features. If such improvements can be made, or unforeseen circumstances beyond our control make changes necessary, we reserve the right to vary filtneraries and to substitute hotels. Contilis in our responsible for any other travel arrangements affected due to our cancellations.
4.4 We reserve the right to alter or substitute the type, size of vehicle and/or the style of transportation mentioned in the brochure, resulting in occasionally having to utilize transportation without some of the features promoted including Wiff & power outlets.

newing to utaze transportation without some of the features promoted includir WFI à power outlets.

4.5 free WFI is available at most accommodation and on our coaches in Europe. On our coaches this is limited to 100mb, and then paid WFI is available. This VFI uses the cellular network, at times the connection may be slow or not available, particularly in remote places. We attempt to ensure WFI is available where ever we travel, but carnot guarantee its availability in all countries, particularly in Africa & the Middle East.

5. LIBBILITY

5.1 Your travel agent shall, on the receipt of any monies, hold such monies fo you until the booking is confirmed at which time those monies shall be remitted promptly by your travel agent to us. All such monies received by us will be deposited as required by law. 5.2 We will be entitled to keep for our account any interest earned on such

monies.

5.3 All monies paid by you to us through your travel agent or otherwise, whether in respect of the deposit or full payment, may be disbursed by us as and when we see fit, in respect of the services to be provided and/or fees payable under your selected trip. The payment of a deposit or any other monies in respect of your trip shall be deemed to be an authorization for disbursement

YOUR RESPONSIBILITIES

YOUR RESPONSIBILITIES

1.1 In order to reserve your trip, a deposit of CS200, per person per trip, or the full amount payable if booking is made within 45 days of departure from Carada, must be submitted to Combini within 3 business days in respect of that booking. This payment is in addition to any deposit required by your travel agent. The deposit is accepted as a first installment of the trip price by Contils only once the booking has been confirmed in writing by Contils or your travel agent. The All Continues of the CS200 per person.

1.2 Your land research will be confirmed on receivit of a powerfundable.

1.2 Your land reservation will be confirmed on receipt of a non-refundable deposit of C\$200 per person, per trip which must be within 3 business days of booking or the reservation will automatically be cancelled.

booking or the reservation will automatically be cancelled.

1.3 Provided full payment has been received travel documents will be sent in electronic format no later than 21 days prior to departure. If you are leaving home earlier, travel documents need to be requested well in advance.

1.4 Gorilla Trek. If you wish to book a trip including the Gorilla Trek you will be required to make an additional non-refundable deposit at the time of booking ervations agent will advise you of the additional amount required.

required to make an additional non-refundable deposit at the time of booking. Vour reservations agent will adves you of the additional amount required. 2. AIR ARRANGEMENTS

2. Reservation/Ticketing: When booking a Contili trip including flights, you will be required at the time of booking to growide us the full name as detailed on the passport, date of birth, passport number, date and place of issue and expiration date for each traveller. Some airlines do not allow name corrections and/or tanges are subject to additional fees, schedule changes and/or complete tess of air reservation. Travellers will be responsible for any penalties (up to 10% of the airlines for Travellers will be responsible for any penalties (up to 10% of the airlines for arms corrections and illnerary changes. A service of SSD por traveller will be changes and literary changes. A service of SSD por traveller will be changed for name corrections and any additional penalties/or changes imposed by the airlines for name corrections and illnerary changes. A service of SSD por traveller will be changes are subject to change at any time. Once a deposal is received, the base airlane is guaranteed, although Air Taxes. and Fuel Sucretages are subject to change until receipt of final payment. The airlane, but any airline penalties. Airline price fluctuations upfor down.

2.2 Air Cancellations: Cancellations incur a service fee of STS per traveller, reducted to SSS fair ticket has not been issued prior to cancellation, plus any airline penalties. Airline imposed penalties may be up to 100% of the airlines penalties. Airline imposed penalties may be up to 100% of the airlines of the penalties. Airline imposed penalties may be up to 100% of the airline and to service and any not be available on every flight. Contiki does not hotd block space on any airline and does not assume scale are airlined to urcontracted class of service and may not be available on every flight. Contiki does not hotd block space on any airline and does not assume scale are airline

alternative schedules for itineraries affected by airline schedule changes and equipment. Flight delays, flight cancellation and schedule changes are the responsibility of the airline. Contiki will not be responsible or liable for such

delays or rescheduling and extra charges.

Airline Frequent Flyers: Frequent Flyer miles can be accrued on most air carriers. Upgrades using mileage are not permitted. Many airlines do not automatically add frequent flyer numbers to records for flights booked and ticketed by Contiki. It is the travellers responsibility to request frequent flyer credit from the airline. Contiki shall not be responsible for matters concerning

2.4 Transportation Security: Please be advised that due to transportation Security, airlines will collect the necessary required information from you. For more information please visit http://www.catsa-acsta.gc.ca/en

3. PAYING THE BALANCE

 PAYING THE BALANCE
 The balance of the trip price must be paid by no later than 45 days before the scheduled trip departure date from Canada which shall be by the due date

stated on the confirmation issued to you by Contiki.

3.2 If payment isn't made by the due date, Contiki may assume that you have ed and cancellation charges in accordance with section 4.2 be be levied by Contiki.

3.3 Tickets and other documents won't be forwarded until full payment has been received by us. Travel agency cheques must be recei

business days from the date payment is called in.

3.4 In the case of late bookings made within 45 days of your departure from
Canada, the full cost of the trip will be payable immediately on booking and we serve the right to provide all travel documents at the trip departure point erves the right to cancel the booking and apply cancel charges should payments not be received within the above specified periods 3.6 Your authorization to use your Credit Card number for deposit and/or fina 3.6 Your authorization to use your Oredit Card number for deposit and/or fine payment indicates your compliance with our booking conditions, whether or not you have actually signed the appropriate draft. Verbal authorization of the use of your Credit Card confirms your reservation. If you wish to change a credit card payment after it has been processed, change fees will apply. For security purposes, we are required to collect travellers credit card billing address, card expiration date and the customer verification code every time.

rantee/FlexDenosit: We know that travel plans can change

4. IF YOU CANCE.
4. The Good Guarantee/FlexDeposit: We know that travel plans can change. If you need to cancel for any reason, your deposit will remain secure until you're ready to use! Ch of you can't on, your deposit wall remain secure until you're neady to use! Ch of you can't on, your deposit wall we is also transferable, so you can gift your deposit at ne extra cost.
The original deposit refuse to the trip deposit only and excludes any additional deposits such as the Gorilla Trek or flights. Any monies already refunded are not applicable. The FlexDeposit will be applied as a discount towards the final payment of your new trip. The amount allowed to be redemed is equal to the original deposit amount paid. In the case of multiple deposits due to back to be act this, only one deposit amount and in the case of multiple deposits due to back to be combined. However multiple trips can be booked using multiple HexDeposits. Valid or all Cortifix thing 7 days or longer. Credit is valid until the traveller furms 36. Le Fitting within Cortifix's age limit as per Cortifix's booking conditions. After turning 36 years of age, the FlexDeposit can be used with one of our sister brands, get inspired here tic combrands. Credit can also be gifted to family or friends. To gift to family or friend you must semal confirmation to Contilis stating the nominated name. Ciffing only valid within 5 calendar years of the original booking, etc., cancelled in 2015, valid on trips up to and of 2020. FlexDeposit is non-refundable. PlexDeposit sor which a this shandard terms of flose deals and discounts. FlexDeposit only applies to full priced deposits (not promotional low use).

4.2 Upon cancellation you will be liable to pay a fee to cover the estim of cost and expenses incurred by us in the terms of the schedule set out hereunder. This is expressed as a percentage of the trip price and is calcula

as rollows: EUROPE TRIPS: PERIOD OF NOTICE CANCELLATION 45 days & over:.... Transfer your deposit to another trip for free with Flexd 44-22 days:..... 21-8 days:.... Day of departure: 100% of trip fare

45 days & over: Transfer your deposit to another trip for	
44-31 days:	50% of trip fare
30-16 days:	75% of trip fare
15 days to day of departure:	100% of trip fare
Where the percentage cancellation fee is less than the tri	
cancellation fee will equal loss of deposit. If the reason fo	r cancellation falls
within the terms of any holiday insurance policy which yo	u hold, then any
such charges may, subject to the terms of your insurance	policy, be refunded
to you by the insurance company. All Cancellation policies	s valid as of 5th
September, 2019, and are subject to change. Final policy	will be confirmed

at time of booking.

4.3 Any cancellation of additional services booked prior to & after your trip

4.3. Any cancentation of adoutbrait services octosed prior to a latter your the booking, such as pore & post accommodation & transfers, that are cancel within 14 days of the trip departure incur a 100% cancellation fee. 4.4 These cancellation fees are in addition to any cancellation fees that may be levied by your Travel Agent. All cancellation policies valid as of 5 September, 2019 and are subject to change. Final policy will be confirm time of booking. of booking.

5.1 If after your booking has been confirmed, you wish to change to an alternate departure date of any available trip, you may do so subject to availability

and hater your obcoming no seen commune, you was not unay to an attemate dependrue date of any available trip, you may do so subject to availability.

2 if the change is requested up to 45 days before the original trip departure no fee will be charged.

5.2 if the change is requested up to 45 days before the original trip departure no fee will be charged.

5.3 A change of booking within 45 days & up until the trip departure will be treated as a cancellation and normal cancellation fees will apply (as detailed in section 4). However trip deposits can be used as credit to a new trip, see Freedom Guarantee/FlexDepost.

5.4 A name change to a different person will be treated as a cancellation.

5.5 A fee will be charged for any alteration to airline arrangements made by Contiki as per section 2.2.

6. TRIP DETAILS AND CONDITIONS

6. I Please read the brochure carefully for those items included in the price. No allowance or refund can be made for meals, accommodation, excursions, etc. that you deef not to take, or when museums, shops, etc. are closed. Note: hotel room sizes, standards, facilities and services provided may vary in style, while Contik Holiday's Trip Manager and staff will do our best to accommadate travellers with special delary needs or frod allergies or restrictions, we cannot quarantee that all restaurants, accommodation or bottles will be able to adhere to special requests or marketed for those in the 18 through 35 age group. Consequently the facilities and activities on a Contiki or an on tamorotate to travellers neconsiderate.

18 through 35 age group. Consequently the facilities and activities on a Contik trip are not appropriate to travellers outside this age bracket. If you have a question regarding the age groups, you are welcome to discuss this with a member of the Contiki staf

6.3 Contiki strives to provide a safe, enjoyable and memorable travel es orinins statics a provide a said, enjoyable and international activation experience for all travellers. Contiki welcomes travellers with special needs or disabilities. However, please note the following:

• You are required to advise Contiki, in advance, of any physical, medical or

other special needs that require accommodation.

You must ensure you are medically and physically fit for travel. Contiki may

impose safety requirements necessary for the safe operation of the trip. Contiki may also exclude an individual from participating in a trip or an activity if that individual's participation poses a direct threat to health or safety.

Contild obes not provide personal devices (such as wheelchairs, hearing aids or prescription eye glasses) or services of a personal nature (such as pushing a wheelchair, rot assistance in eating, assisting with lugage, tolieth or dressing). A companion capable of providing such assistance must accompany any traveller who requires services of a personal rature. Contild is on to employ medical personnel. Any necessary medical attention will be provided by a local facility at the traveller's expense. Contild is not responsible or liable for any losses or costs incurred as a result of medical services othained while on trip, or for the quality of the care or services received.

services obtained while on trip, or for the quality of the care or services received.

• You should be aware some trips include rough terrain, extensive walking over cobblestone streets, uneven pavement, steps and locations & overnight accommodations which may not be easily accessible or accessible by wheelchar. During the trip, Contist may make arrangements with carriers, hotels and other independent suppliers to provide travel services. These parties are independent entities over which Contist has no control. Accommodations on international trips may differ from those in North America. Contist cannot quarantee disability access or accommodations for travellers travelling on international trips.

• Vou are required to carry their own luggage to the coach and also to your rooms, there may be times you are required to carry your luggage for distances & up many flights of states with the assistant with the assistant with the assistant with the carries or comply with Contist's Booking Conditions. Contilis is not responsible for any costs incurred in the event a traveller is removed from a trip. Travellers agree not to hold Contilió or any of its related entities liable for any actions taken under these Booking Conditions.

6.4 You are responsible for all travel arrangements and costs to/from the point

of commencement/conclusion of the trip.

6.5 There may be times when the Contiki Trip Manager or Representative has 6.5 Inside a decision in your best interest or the best interests of their group. You agree to comply with the authority and decisions of the appointed Contrib. Trip Manager or Representative and the laws of the country in which you are travelling. If you do not so comply or if, in the Contrib Irip Manager on the contribution of the general enjoyment. nepresentatives opinion, you are not companied with the general enjoying and well-being of other members on the trip or the smooth operation of the trip litself, we reserve the right to refuse to let you continue with the trip. We do not tolerate the possession or carriage of illegal or restricted substances (drugs). Furthermore, you agree that your fellow travellers and any Contiki

to the latest the possession or carriage of illegal or restricted substances (drugs). Furthermore, upgare that your fellow travellers and your formation of the presentative has the right to travellyout, in a safe environment. Any threat to their stake, well-being or inappropriate behaviour by you, whether verbal to physical, will be taken extremely seriously and may result in the immediate termination of your fip. In either event, you will be responsible for your own repatiation and related costs and there no claims against us.

6.3.1 You are responsible for any costs incurred as a result for your own repatiation and related costs and there no claims against us.

6.3.1 You are responsible for any costs incurred as a result for your own crosses cleaning less related to your accommodation. You are advised to immediately report any pre-existing damage in your room to hotel staff and/or a Corniki frijn Manager as soon as it is discovered.

6.6 Where you occupy a motoroach seat fitted with a safety belt, neither the operator or service providers, agents or co-operating organizations shall be liable for any illness, injury or death or any loss or damages or claims whatsoever arising from any accident or incident.

6.7 Travel times on our trips vany from day to day depending on the destination. For your comflor we make regular stops and by to keep each section to longer than 3 hours. However, depending on your medical history, some travellers may be at risk of discomitor of eep vien thrombosis (VI) if they remain immobile for a long period on a journey. If you have ever had VII), judinorary embolism, a family history of clotting conditions, cancer, or treatment for cancer, stoke, a fear of unity and a payment of your avoid and short, your order than a fear of unity disconsibility to have a had major surgery in the past time emoths we recommend you consult your doctor before travelling.

6.8 It is your responsibility to have a lead major surgery in the past time emoths we recommend you consult your doctor before travel may be refused even if the required information and travel documents are complete. At the time of printing, Canadians require a visa for Belanus, Egypt, Jordan, Kernya, Russia, Raraznia, Turkey, Uganda, Zambia and Zimbabwe. 69 You agree that our Corniliá Triple Amangers or Representatives may take photographs and films of you while you are on trip and that these may be used in our Group brothures and/or adversings or publicity material without obtaining any further consent or payment in respect of the triple, you should inform the Contiliá Tripl Manager or Representative during the course of the trip and if the matter cannot be resolved after the representative the enrelevance for this and matter cannot be resolved after the representative's best endeavours to do so during the trip, your complaint should be made in writing to Contiki, Guest

Relations as soon as it is reasonably possible after the trip.

6.11 The contract and all matters arising in respect hereof shall be subject to

English Law, unless we agree otherwise in writing. 6.11.1 If any provision of this contract is held invalid or unenforceable by any court of competent jurisdiction, that provision shall be deemed to be re-writte to give effect to the same purpose within the permitted limits of the law. The validity and enforceability of the other provisions shall not be affected. 6.11.2 If you are unsuccessful in any legal action instituted against us, you

agree to pay all our costs, including but not limited to, attorney/trave
7. COMPULSORY INSURANCE

It is compulsory that you take out comprehensive insurance cover for cancellation, personal injury, death, medical expenses, repartiation expenses and evacuation expenses before you travel on a Contilit for. We strongly recommend your insurance also covers cancellation, personal liability and loss of personal property. Pieses check that the insurance covers all of the activities that you are going to be participating in. Some policies exclude certain adventure activities. This should be arranged at the time of payment of the depost and will, in certain circumstances, cover you against loss of depost or cancellation feets from the date of confirmation of your booking, as shown in the insurance policy. Contiki cannot be held responsible for your failure to take out appropriate insurance and we recommend you purches your insurance at or soon after booking your trip. You also agree to indemnify us against all third-party claims, actions, damages and remedies which may be brought against us in respect of your participation in the trip.

8. ILLINESS OR ABSENTEESM
In the event of your withdrawal from a trip after the commencement as a result. It is compulsory that you take out comprehensive insurance cover for

8. ILLNESS OF ABSENITESIM
In the event of your withdrawed from a trip after the commencement as a res
of illness, you must obtain a medical certificate and present it to your insuran
company in support of any insurance claim. No refunds will be made for any
absence from the trip due to medical reasons.

9. WHAT'S NOT INCLUDED IN THE TRIP PRICE
Airfares to and from your trip destination, airport taxes, airport transfers,
pasport and vise free, insurance, laundry, prince calls, beverages, meals
not detailed in the literary, special needs and services required by disabled
travellers (see 6.5 under frip Details & Conditions), tips to frip Managers,
representatives, drivers and Local Guides, items of a personal nature, excess
begagge and Free Time Add-One.

10. WEATHER CONDITIONS

11. MINISTREES CONDITIONS

12. MINISTREES CONDITIONS

13. MINISTREES CONDITIONS

14. MINISTREES CONDITIONS

15. MINISTREES CONDITIONS

16. MINISTREES CONDITIONS

16. MINISTREES CONDITIONS

17. MINISTREES CONDITIONS

17. MINISTREES CONDITIONS

18. MINISTREES

18.

Under no circumstances can we be held responsible for snow or weather conditions, nor can any trip be cancelled or amended by you at any time on the er conditions.

11 LUGGAGE RESTRICTIONS

Europe trips: Luggage is restricted to one reasonable sized, non-expanding suitcase size up to 29" x 20" x 10" (73cm x 50cm x 25cm) and the maximum weight of 20 kilos (44lbs.) plus one small hand/day bag that can go on the coact with you. No metal frame backpacks are allowed. Contiki reserves the right to refuse to accept larger suitcases on trip.

Cape Safari Falls & Southern Africa Safari trips: Baggage restrictions of one

medium sized bag (ideally soft-sided) with a maximum weight of 20kg (44lbs) plus one piece of hand luggage per person. It is advised that this piece of hand luggage should be used as an "overnight bag" for the nights camping in the

Chobe National Park and Okavango Delta.

East Africa inc Kenya/Tanzania/Gorilla Trek/Zanzibar trips: Baggage restrictions of one soft-sided bag (duffle bag or similar) with a maximum weight of 15kg (30lbs) plus one piece of small day pack per person. No hard-sided suitcases are permitted, and weight is strictly enforced. Day bag for sunblock, water, camera and binoculars while on safari drives.

Kilimanjaro Climb trips: Baggage is strictly limited to 15kgs per person (including hand luggage). Any excess baggage will be charged by the airline of abody in

at check-in.

On trips with included flights, your luggage should not exceed the weight restrictions imposed by the airlines. On our train trips, part of the fun is that we take public transport everywhere. We recommend you pack light, with luggage that you are comfortable carrying or wheeling for at least 10 minutes. Contik is not responsible for any costs incurred for overweight luggage.

GENERAL

1. CONTRACTING PARTIES

1.1 The Booking Conditions detailed herein contain the entire contract I THE BOOKING CONTRAINS DETAILED FROM THE ACTION OF THE CONTRAIN WERE YOU AND CONTRAIN OF THE CONTRAINS OF T officer or director of Contiki.

officer or director of Contiki.

1.2 Your contract is with us as the trip operating company and not Contiki Holidays (Carada) Limited. At any time and at our complete discretion we may nominate be you in writing any other company or person to have the benefit of some or all off those provisions of this contract, which we may then specify, as if you had agreed the provisions concerned directly with that company or person in the first place as well as agreeing them with us. We may at our complete discretion assign all or any rights and liabilities arising under or by virtue of this or any other contract with you.

1.3 Transportation companies, airlines etc. are not to be held responsible for any act, omission or event during the time (travellers) are not on board planes, transportation or conveyances. We rely on international conventions, national and international law, which may apply to the services provided by us, our suppliers or agents with respect to any claim of any nature brought

us, our suppliers or agents with respect to any claim of any nature brought by you against us as a result of the provision of those services. International us, ou suppose or apparent on apparent and you cannot not my be a possible of the provision of those services international conventions which apply may include. Warsaw Convention 1929, less amended by Hague Protoca & Monteal Protocol in relation to all travel, or Montreal Convention; the Berne Convention for rail travel, Athens Convention 1924 for carriage by sea; the Geneva Convention for carliar by the Provision of the Paris Convention 1926 for Hotels. We are to be regarded as having all benefit of these conventions on limiting our literality in relation to any claim for death, injury, loss, damage & delay to ravellers & luggage. Errollment in & payment for a trip stall constitute agreement & acceptance by the traveller of the Booking Conditions set forth in this brochure which cannot be varied except in writing by an officer of Corniki.

Al bonklip is not a carrier or hotelier nor does it own aircraft, hotels or coaches. All bookings with carriers, hoteliers and other service providers are subject to the Booking Conditions and limitations of liability imposed by those carriers, hoteliers, and other service providers. Please note that some of these limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage. Whilst we cannot accept any responsibility for any loss as a result of any such thirt-parties, we will give every reasonable assistance in helping to resolve any receptible for the besiden.

we will give every reasonable assistance in helping to resolve any reasonable dispute. Please also note that Contiki cannot be held responsible for the failure of any of these parties to provide facilities or services for disabled travellers (see also 6.3 under Trip Details & Conditions).

also 6.3 under Trip Details & Conditions).

15. Please note that no airline or carrier depicted or recommended in this brochure by virtue of their endorsement of this brochure represent themselves either as contracting with any purchaser of a trip from Contiki or as having any other legal relationship with any such purchaser.

1.6 Every effort is made to ensure brochure accuracy at the time of going to print, however Contiki cannot be held responsible for printing or typographica errors, or errors arising from unforeseen circumstances.

ice of Law and Venue Selection This Agreement is deemed to be 1.7 Choice of Law and Venue Selection This Agreement is deemed to be retired into in the Province of Ontario. The exclusive venue for any action concerning the interpretation, enforcement, or breach of any term, obligation, or duty as contained or related to these Booking Conditions or any grievance relating to the trip shall be solely in the Ontario Superior Count of Justice in the City of Toronto. This Agreement shall be construed according to the internal laws of the Province of Ontario and the federal laws of Canadia applicable therein without regard to conflicts of law principles. All traveller claims must be submitted in writing and received by Conflikin of later than 60 days after completion of the Conflik tip. Traveller claims not submitted and received within this time shall be deemed to be walved and barred. In any legal action, arbitration, or other proceeding to enforce, interpret or construe the terms of this Agreement, or concerning any relevance relating but the tip, the prevailing party shall be entitled to recover its actual reasonable legal fees, costs and exponences.

The programmes advertised in this brochure are valid from January 2020 to

3. OPERATING COMPANIES

3. O'PERATING COMPANIES
Contik Holidays Ltd, Travel House, Rue du Manoir, St Peter Port, Guernsey,
Charnel Islands, Grif 2.H, with the exception of the Great Britain & Ireland trips
described on p.95-99, the London trips on p.149, Hogmanay & S. Patrick's
pay trips described on p.153 all of which are operated by Contiki Travel (UK)
Ltd. The principal operator of the Credita Island Escape products featured on
p.134 is Islatinaria lines. The operator of the Turkish saling product featured on
p.134 is Barbarnes Yachting, Turkey. The operator of the Greek cruise product
collegistyal Cruises Greek Saling on p.140 is operated by Siva Travel. Terms
& conditions specific to these Operators will apply (available on request). All
companies can substitute any vesse & provide an alternative timerary. The
operator of the Epytp product featured on p.117 is Spring Tours. The operator
of the Ireland travel on p.108 & p.107 is ITS. Please note that Contiki
utilizes ground handlers to assist with the operation of our products. These
ground handlers include: APP for Eastern Africa (Kenya, Tanzania Including
Kilimanjaro and Zarobar, Uganda), Springbok, Allas for South Africa, Zamiba,
Christobuse, Bisbarasa & Namiba. Diesenhaus United for Srand & Jordan. Zimbabwe, Botswana & Namibia. Diesenhaus Unitours for Israel & Jordan.

4. CONTIKI IS REPRESENTED IN:
Australia, Brazil, Brunei, Canada, China, Costa Rica, Germany, Hong Kong,

India, Indonesia, Italy, Japan, Korea, Malaysia, Mexico, Netherlands, New Zealand, Philippines, Puerto Rico, Singapore, South Africa, Switzerland, Taiwan, Thailand, United Kingdom and USA

Contiki is a registered trademark of Contiki Tours International Ltd, Guernsey. DATA PROTECTION STATEMENT

Please be assured that we have measures in place to protect the personal booking information held by us. This information will be passed on to the header to essentior under the interestance in pact of protect protects of the personal booking information held by us. This information will be passed on to the principal and to the relevant suppliers of your bared arrangements. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information or immigration if required by them, or as required by law. Certain information or immigration if required by them, or as required by law. Certain information on to persons responsible for your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietarty/religious requirements. If we cannot pass this information the relevant suppliers were will be unable to provide your booking, in making this booking, you consent to this information being passed on to the relevant persons. Where the data might be assed on for makering purposes, you have the right to opt out of future marketing. You also have a right of access to data held which can be obtained by writing to Contilia Holidays (Canada) Ltd, 33 Kem Read, Torroth, Ontario, Canada, MSB 159.

This brochure was published in September, 2019 and supersedes any other current brochure in the market.

current brochure in the market.

Please see contiki.com for complete & up to date Booking Conditions.