

summary booking conditions & other important information

full booking conditions are available on: costsavertour.com/booking-conditions.

should any conflict arise between this summary and the full booking conditions, the full booking conditions will prevail.

payment & cancellation fees summary information

	level 2 all Asia trips	additional air ticket	extra accommodations	chargable transfers
Deposit due per person on booking	\$350	As per airline policy	No additional deposit required	No additional deposit required
Final Payment Due (before departure)	90 days	As per airline policy	In accordance with guided vacation	In accordance with guided vacation

cancellation charges per person if you cancel your vacation No. of days (before travel)

90+	Deposit	\$75 plus airline charges	\$35	\$35
89-60	30%	\$75 plus airline charges	\$35	\$35
59-16	60%	\$75 plus airline charges	Higher of \$35 or 25% of accommodations price	Higher of \$35 or 25% of transfer price
15-8	90%	\$75 plus airline charges	Higher of \$35 or 30% of accommodations price	Higher of \$35 or 30% of transfer price
7-1	100%	\$75 plus airline charges	100% of accommodations price	100% of transfer price
Departure day/No show	100%	\$75 plus airline charges	100% of accommodations price	100% of transfer price

Included flights are outlined in each itinerary page price panel. Guests traveling must provide their full name (as appears on passport), date of birth and gender. Incomplete or inaccurate information may result in additional charges payable directly to the airline or in a worst-case scenario, be denied boarding.

your guided vacation booking

See our website for detailed terms on what's included and not included in the guided vacation price and for information on reservations and payments including your travel documents.

booking changes, cancellations & refunds

See our website for details on Name Changes, Booking Changes, Cancellations and Cancellation Fees, Illness or Absence.

general information and conditions

See our website for detailed terms on Guided Vacation Prices, Other Fees and Taxes, and Travel Insurance.

complaint procedure & consumer protection

Complaint Procedure If you have a problem during your vacation please inform Costsaver's Travel Director/Local Representative immediately, who will try to make things right. If the matter was not resolved locally, please write to Costsaver's Guest Relations Department at the address below within sixty (60) days of the end of the Costsaver vacation, as it is important that you provide us the information quickly. Please quote your booking reference number and all relevant information. Failure to follow this procedure may delay or deny us the opportunity to investigate and rectify the problem, which may affect the way your complaint is dealt with and your rights under this contract. In any legal action, arbitration, or other proceeding to enforce, interpret or construe the terms of this Agreement, or concerning any grievance relating to the trip, the prevailing party shall be entitled to recover its actual reasonable legal fees, costs and expenses.

important notices

Passports, Visas and other Entry/Exit Requirements All guests including children must be in possession of a machine-readable passport valid for 6 months after their trip return date along with applicable

visas. Please refer to "Passport and Visas" section. Due to government imposed security/immigration measures, passport and emergency contact information is required for all guests prior to the release of travel documents.

It is the guest's sole responsibility to secure and/or pay for any and all visas, reciprocity fees, affidavits, immunizations, etc. that are required to be permitted entry into each destination. You should also contact your doctor or a specialist vaccination center for details of any measures you may need to take prior to departure.

In some countries you may be subject to entry (reciprocity) fees and/or departure taxes/exit fees which will be collected at the airports upon entry/departure by local government authorities.

For up-to-date detailed information on travel documents and visas, entry/exit taxes and further information on entry and exit requirements please check with your Travel Agent or local consular services. Obtaining and carrying these documents is your sole responsibility. **Costsaver bears no responsibility for such information and will not be responsible for advising and/or obtaining required travel documentation for any guest, or for any delays, damages, and/or losses including missed portions of your vacation related to improper documentation or government decisions about entry.**

Please note that entry to any country may be refused even if the required information and travel documents are complete. Costsaver will also not be liable in circumstances where entry is refused to another country for any reason. We do not accept any responsibility and will not make any refunds if you cannot travel because you have not complied with any passport, visa or immigration requirements or if you have lost or mislaid any necessary documents (including travel documentation). At time of printing, Canadian passport holders require visas for Vietnam, Cambodia, India and China.

Price changes Unfortunately it is inevitable

that some of the prices or details contained within this brochure or on our website may have changed since the brochure was printed, and we reserve the right to alter the prices of any of our vacations before you book. You will be informed about any changes to any of the relevant details within this brochure before you book either with your Travel Agent or with ourselves as part of our commitment to high quality customer service.

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tour operators

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The Trafalgar group of companies has Marketing/Sales/Administrative offices/agents in:

Australia, Brazil, Brunei, Canada, China, Guernsey, Hong Kong, India, Indonesia, Ireland, Israel, Japan, Malaysia, Myanmar, New Zealand, Philippines, Singapore, South Africa, South Korea, Sri Lanka, Switzerland, Taiwan, Thailand, United Kingdom and the USA.

For further information visit our website at: costsavertour.com

This brochure supersedes any other prior brochure on the market. See back cover for brochure version and print date. Major Credit Cards Accepted

